

## Return form

### Please send to:

ecoObs GmbH  
Hermann-Kolb-Str. 35b  
90475 Nürnberg, Deutschland

### Device repair:

Unless otherwise requested, please send the entire device back (batcorder, battery pack, charging cable, charger, power cable, microphone and all parts of the case). Please do not send us any SD cards with the device - unless this was explicitly requested for troubleshooting.

### Microphone test and calibration:

If you just want to recalibrate your microphones, only the microphone is required for batcorder from version 2.0. With the batcorder 1.0 we need batcorder **and** microphone.

### Return informations

Please send back to:

Diverent invoice address:

Contact person for queries: \_\_\_\_\_

Phone for queries: \_\_\_\_\_

Email for queries: \_\_\_\_\_

### Error description

Please return until (date): \_\_\_\_\_

batcorder/device serial number: \_\_\_\_\_

**Exact error description:** Please describe error and steps for repdroucing this error as exact as possible

Not enough space? Continue on the back...

### Calibration

We ask for a recalibration at owners expence

Sender (name/signature): \_\_\_\_\_

## **Return instructions**

- ➔ To avoid voiding the warranty, use the original or equivalent packaging to return a product.
- ➔ The customer prepays all inbound freight charges for both in-warranty and out-of-warranty repairs. ecoObs GmbH is not responsible for any damage during shipment. We recommend that you insure the shipment.
- ➔ ecoObs GmbH will pay for standard return freight only, for warranty repairs. If you require overnight or other special requirements for expedited shipment, these will be at the purchaser's expense.
- ➔ ecoObs GmbH will return goods only to the sender.